

Houston Christian University Mascot and Entourage Descriptions and Roles

As a grant funded student employee of HCU Student Life you are required to uphold the standards set in place by Houston Christian University and Student Life staff. Your job as a student worker is to effectively manage and maintain equipment, services, programs, and client relations in a manner of professionalism that represents all parties to the best of your ability.

Mascot Opportunities:

Suited Mascot/Mingo: As the suited mascot (Mingo) for HCU this role is high visibility and requires absolute professionalism at all times. Responsibilities include but are not limited to:

- Suit care and maintenance
- Establishing and maintaining good relationships with clients, staff, coworkers, and the general public
- Initiating contact with event managers before appearances and coordinating on site changing facilities as well as any changes from the initial request form that they are wanting
- Reporting to the mascot manager on how events went and/or any issues that arose
- Arrive at assigned events timely and ready to change
- Provide opportunities for photos and interactions to the intended clients at assigned events
- Ensure care of guests during interactions while in costume
- Maintain the client and public experience by ensuring that Mingo is only ever seen in public fully ready and prepared for public interactions

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Mascot/Mingo Entourage: As the entourage for Mingo this role is high visibility and requires absolute professionalism at all times. Responsibilities include but are not limited to:

- Suit care and maintenance
- Establishing and maintaining good relationships with clients, staff, coworkers, and the general public
- Initiating contact with event managers before appearances and coordinating on site changing facilities as well as any changes from the initial request form that they are wanting
- Reporting to the mascot manager on how events went and/or any issues that arose
- Arrive at assigned events timely and ready to change
- Provide opportunities for photos and interactions to the intended clients at assigned events
- Maintain the client and public experience by ensuring that Mingo is only ever seen in public fully ready and prepared for public interactions

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- Assist the general public and clients with photo opportunities and other interactions
- appearances
- Manage public interactions with Mingo to ensure a quality experience and provide for the safety of all individuals interacting with Mingo as well as the person in costume
- Ensure that the individual in the Mingo costume is well cared for and provided with any needs as well as monitored for any kind of disc

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